

Ro Cham Beau

3321 Michigan Avenue · Detroit, Michigan
info@rochambeau.club

Privacy Policy

Effective date: March 27, 2026

Ro Cham Beau is a jazz listening room and performance space located just West of Detroit's Corktown neighborhood. We collect a limited amount of personal information in connection with ticket purchases and event communications. This policy explains what we collect, how we use it, and your choices.

What We Collect

When you purchase a ticket through our ticketing platform (Ticket Tailor), we receive your name, email address, and billing information. Payment card data is processed directly by our payment processor and is not stored by us.

If you sign up for our mailing list, we collect your email address. If you contact us directly, we may retain your name and contact information.

Our website may collect standard usage data through analytics tools — pages visited, browser type, and similar technical information. This data is aggregated and not linked to individual identities.

How We Use It

We use your information to:

- Fulfill ticket purchases and send order confirmations
- Communicate about events, schedule changes, or cancellations
- Send occasional updates about upcoming programming, if you have opted in
- Respond to inquiries

We do not sell, rent, or trade your personal information to third parties.

Who We Share It With

We share your information only with service providers who help us operate the venue — our ticketing platform (Ticket Tailor) and payment processor. These parties are contractually required to protect your data and may not use it for their own purposes beyond the services they provide to us.

We may disclose information if required by law or to protect the rights and safety of Ro Cham Beau, its staff, or patrons.

How Long We Keep It

We retain ticket purchase records for as long as reasonably necessary for business, accounting, and legal purposes. Mailing list data is retained until you unsubscribe. You may request deletion of your information at any time by contacting us.

Your Choices

You may opt out of marketing emails at any time using the unsubscribe link in any email we send. To request access to, correction of, or deletion of your personal information, contact us at info@rochambeau.club. We will respond within a reasonable time.

Cookies and Analytics

Our website may use cookies or similar tracking technologies to understand how visitors use the site. You can disable cookies through your browser settings. If we use a third-party analytics service (such as Google Analytics), that service operates under its own privacy policy.

Children

Our venue is open to patrons of all ages, but our website and ticketing system are not directed at children under 13. We do not knowingly collect personal information from children under 13.

Changes to This Policy

We may update this policy from time to time. Material changes will be noted with a revised effective date. Continued use of our services after any update constitutes acceptance of the revised policy.

Contact

Questions about this policy can be directed to:

Ro Cham Beau

3321 Michigan Avenue
Detroit, Michigan 48216
info@rochambeau.club

This policy does not constitute legal advice. If you have specific concerns about data privacy compliance, consult a qualified attorney.